



BWF 7-9 May 2021

VOLUNTEER POSITION DESCRIPTION

Job Title:	Usher
Department:	Front Of House
Position Description:	Assists with crowd control of audiences and queues in and around festival venues, scans tickets, monitors venue capacity and seating, ensures people are seated in a timely fashion, maintain venue and ensure it is kept tidy, manages Q&A microphones as directed by the Stage & Venue Coordinator. Assists to reset presentation spaces. Responds to patron enquiries and assist patrons when required. Assists with cleaning the venue between sessions to comply with COVID-safe requirements.
Experience Required:	All volunteers in this role will be required to have a solid understanding of the Festival program, including the participating writers' profiles, the venues and the site layout. Previous experience working in a similar role at BWF or other festivals/events/venues preferred.
Daily Hours/Shifts:	Volunteers will be required to half-day shifts, and are encouraged to do one shift on Saturday 8 and one shift on Sunday 9